Manitouwadge Community Health Care Centre

Partnerships for Health
Local Health Hubs for Rural and Northern Communities

An Integrated Service Delivery Model Whose Time Has Come
Local Health Hubs

• What does a Local Health Hub look like?
• Why it matters?
• What can it do for your community?
Quality Service, Pride, Trust & Teamwork

MANITOWADGE GENERAL HOSPITAL

EMS

9 Acute care beds
9 LTC beds
Emergency
DI/US & Xray
Laboratory
Rehab
Telemedicine
FHT
Diabetes Educator
myCare
Public Health
Senior programs
myRide

Optician
PACE
Adult MH&A
Children MH
Victim Services
Community Paramedicine

Primary Care
Dental
Integration that meets the needs

- Governance
- Corporate resources
- HR
- Admin/Finance
- Privacy

- Clinic Management
  - Diabetes Education
    - Wound care
  - Discharge Planning (S.W)
  - Urgent Care clinic

- Shared Records
- Telemedicine
- Shared computer network
- Integrated IT services

- Home visits
- Public Health
  - myRide
- Continuity of Care
- Community Paramedicine
myCare

- Funded per visit
- Nurse Imbedded in FHT
- Shared RN can be at hospital, home, clinic, or FHT
- Improved services!!!
FHT Social Worker

- FHT Located in Hospital
- Provides Discharge Planning
- Liaises with Primary Care
- Older Adults Program
- LTC Fitness Leader
Why does it matter

- Reduced annual ED visits > than 2,000/yr.
- Reduced wait time for Home Nursing care
- Kept residents healthier and longer at home
- The goal needs to be no wrong doors to access health services.
Manitouwadge Total Population 1991-2011

- Population Peak
- Geco closure
- Newmont mine closure
Manitouwadge General Hospital
ER Visits by Year

Year
- 2001-2002
- 2002-2003
- 2003-2004
- 2004-2005
- 2005-2006
- 2006-2007
- 2007-2008
- 2008-2009
- 2009-2010
- 2010-2011
- 2011-2012
- 2012-2013
- 2013-2014
- 2014-2015
- 2015-2016

# of ER Visits
- 0
- 1000
- 2000
- 3000
- 4000
- 5000
- 6000
- 7000

Events:
- Mine Closure
- 1st yr FHT
- 1st yr myCare
- Public Health

Legend:
Manitouwadge General Hospital
Acute Patient Days

- Influx of seniors begins
- System Transformation Introduced

Patient Days

Patient Stories

- Refractory wound care
- Home care smoking cessation
- Shut in Friendly Call Service
- Peritoneal Dialysis
System stories

• Register outpatients in Meditech at clinic
• Coordinate well baby visits with RN, Dietitian and MD as needed
• Coordinate diabetes referrals to Educator or Dietitian
• Refer patients from ER to Urgent care or FHT
• Amend forms to stream patient flow
Other wins…

• Improved French Language services at clinic
• Improved staff training
• Health links navigation
• Improved capacity to manage sick time
• Standardized forms and processes
• One number to call for local health services
Our integration journey has;

• Improved patient transition/navigation
• Improved outcomes
• Increased local job security
• Brought care closer to or in the home
• Improved provider communications
• Strengthened Primary and Community Care
• Reduced hospital visits
What needs to happen next?

• Municipalities need to be engaged and supportive of vertical integration.

• Begin to speak about integration now, don’t wait to be convinced it is the right thing to do, it takes time. Embrace uncertainty.

• Have faith; The best wins in this journey were not planned or predicted, but were just beyond the horizon, out of sight and became our greatest successes!
For more information…
just ask!

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